

PRIVACY STATEMENT - ENG

Wilhengroep BV, located at Wilgenweg 8c 2964 AM GROOT AMMERS in The Netherlands, is responsible for the processing of personal data as shown in this privacy statement.

Our contact information:

Wilhengroep BV
Wilgenweg 8c
2964 AM GROOT-AMMERS
+31 184 600 233
info@wilhengroep.com
www.wilhengroep.com

Personal data that we process

Wilhengroep BV processes your personal data by using our services and/or by providing this information to us. Below is an overview of the personal data we process:

- Company Name
- First and last name
- Gender - Address details (business)
- Telephone number (business)
- E-mail address (business)
- IP address (business, if necessary for dialing into your installation)
- List of contact details of the customer via an app
- Bank account number (for dealing with financial matters)

Special and/or sensitive personal data that we process

Our website does not intend to collect data about website visitors. If you are convinced that we have personal information without your permission, please contact us via info@wilhengroep.com, then we will delete this information.

For what purpose and on what basis we process personal data

Wilhengroep BV processes your personal data for the following purposes:

- Handling your payment
- To call or e-mail you if necessary to carry out our services
- Inform you about changes of our services and products
- To deliver goods and services to you
- Wilhengroep BV also processes personal data if we are legally obliged to do so, such as data that we need for our tax return.

Automated decision-making

Yet to be completed by Wilhengroep

Wilhengroep BV decides [on and/or not] on the basis of automated processing decisions about matters that can have (significant) consequences for persons. These are decisions that are taken by computer programs or systems, without involving a person (for example an employee of Wilhengroep BV). Wilhengroep BV uses the following computer programs or systems: [supplement with name of the system, why it is used, underlying logic, interest and expected consequences for the person involved].

How long we store personal data

Yet to be completed by Wilhengroep

Wilhengroep BV does not store your personal data longer than is strictly necessary to realize the goals for which your data is collected. We use the following retention periods for the following (categories) of personal data: (Category) personal data> Retention period> Reason Personalia> Retention period> Reason Address> Retention period> Reason Enzovoort> Retention period> Reason.

Sharing personal data with third parties

Wilgengroep BV will not sell your details to third parties and will only provide them if this is necessary for the execution of our agreement with you or to comply with a legal obligation. A transporter/parcel service for instance. With companies that process your data in our assignment, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. Wilgengroep BV remains responsible for these processing operations.

Cookies, or similar techniques, that we use

Wilgengroep BV only uses technical and functional cookies. And analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember, for example, your preferences. We can also optimize our website with this. You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser.

View, modify or delete data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Wilgengroep BV and you have the right to data portability. This means that you can submit a request to us to send the personal information we hold to you or another organization mentioned by you in a computer file. You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to info@wilgengroep.com. To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request. Wilgengroep BV would also like to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/en>

How we protect personal data

Wilgengroep BV takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or there are indications of abuse, please contact our customer service or via info@wilgengroep.com